

Identity University Micro Catalog

The following tables provide a reference of the courses offered in Identity University. For the complete training catalog and schedule, see <https://university.sailpoint.com>.

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General Training

Course	Purpose	Audience	Timing	Formats	Prerequisite	Duration
Introduction to Identity Governance and SailPoint	Introduce digital identities, identity governance, and the SailPoint products	Technical and business users	Prior to taking any other SailPoint courses	<ul style="list-style-type: none"> • Self-Paced eLearning 	None	1 hour

IdentityNow Training

Course	Purpose	Audience	Timing	Formats	Prerequisite	Duration
IdentityNow Introduction	Provide a general product overview of and familiarization with IdentityNow	Technical and business users	Any time after product purchase	<ul style="list-style-type: none"> • Self-Paced eLearning 	None	1.5 Hours
IdentityNow Implementation and Administration: Essentials	Provide general implementation and administration details, including certification, access requests, and automatic provisioning	Implementers and administrators	<ul style="list-style-type: none"> • Implementors: Prior to implementation • Admins: Prior to project go-live; ongoing as necessary to support team attrition/growth 	<ul style="list-style-type: none"> • Self-Paced eLearning • Instructor-led; remote 	IdentityNow Introduction	16 Hours
IdentityNow Implementation and Administration: Advanced	Provide technical details for advanced implementation and administration of IdentityNow, including an introduction to the API	Technical resources implementing and administering IdentityNow	Prior to implementation	<ul style="list-style-type: none"> • Instructor-led; remote 	IdentityNow Imp and Admin: Essentials	16 Hours

IdentityIQ Training

Course	Purpose	Audience	Timing	Formats	Prerequisite	Duration
IdentityIQ Introduction	Provide a general product overview of and familiarization with the IdentityIQ Platform	Technical and business users; managers/project managers overseeing IdentityIQ teams	Any time after product purchase	<ul style="list-style-type: none"> • Self-Paced eLearning 	<ul style="list-style-type: none"> • None 	2 Hour
IdentityIQ Implementation and Administration: Essentials	Provide details for implementing and overall administration of a production system covering Compliance, Lifecycle and Password Managers. Includes application onboarding, joiner/mover/leaver provisioning events, administrator console & more	Implementation team (both technical and business); System administrators responsible for the functioning of a production system	<ul style="list-style-type: none"> • Implementors: Prior to implementation • Admins: Prior to project go-live; ongoing as necessary to support team attrition/growth 	<ul style="list-style-type: none"> • Instructor-led, remote • Self-Paced eLearning 	<ul style="list-style-type: none"> • IdentityIQ Introduction 	32 hours
IdentityIQ Implementation: Advanced Provisioning and Workflows	Provide technical details and hands-on practice for designing and coding IdentityIQ custom provisioning; includes custom workflows, forms, Quicklinks and connectors	Technical resources implementing IdentityIQ provisioning	Beginning of a project's provisioning phase	<ul style="list-style-type: none"> • Instructor-led, remote 	<ul style="list-style-type: none"> • IdentityIQ Imp & Admin: Essentials 	32 Hours

IdentityIQ Training (continued)

Course	Purpose	Audience	Timing	Formats	Prerequisite	Duration
IdentityIQ Business Administration: Certification	Provide certification (access review) overview and prepare business administrators to create and monitor certification campaigns. Includes targeted, manager, application owner, and advanced certification types, certification reporting, and more.	Those responsible for configuring and monitoring certification campaigns in a production system including: <ul style="list-style-type: none"> • Compliance admins • Implementers and sys admins who need more details in topic area 	When preparing to perform certifications; ongoing as necessary to support team attrition and growth	<ul style="list-style-type: none"> • Self-Paced eLearning 	<ul style="list-style-type: none"> • IdentityIQ Introduction 	4 Hours
IdentityIQ Business Administration: Policy	Provide overview of IdentityIQ access policy and prepare business administrators to define policies and monitor violations. Includes role SOD, entitlement SOD, and advanced policy types, policy reporting, and more.	Those responsible for configuring and monitoring policies in a production system including: <ul style="list-style-type: none"> • Compliance admins • Implementers and sys admins who need more details in topic area 	When preparing to implement access policies; ongoing as necessary to support team attrition and growth	<ul style="list-style-type: none"> • Self-Paced eLearning 	<ul style="list-style-type: none"> • IdentityIQ Introduction 	5 Hours
IdentityIQ Business Administration: Roles	Provide overview of IdentityIQ roles and prepare business administrators to model, configure, and maintain roles. Includes standard two-tier role model, role mining tools, role administration features, and more.	Those responsible for configuring and maintaining roles including: <ul style="list-style-type: none"> • Role admins • Business analysts • Implementers and sys admins who need more details in topic area 	When preparing to implement roles; ongoing as necessary to support team attrition and growth	<ul style="list-style-type: none"> • Self-Paced eLearning 	<ul style="list-style-type: none"> • IdentityIQ Introduction 	6 Hours

IdentityIQ Training (continued)

Course	Purpose	Audience	Timing	Formats	Prerequisite	Duration
IdentityIQ Implementation: Rules, Scripts, & API	Prepare technical team to extend IdentityIQ through BeanShell (Java) programming logic; includes IdentityIQ API, and best practices	<ul style="list-style-type: none"> • Technical implementers with a coding background 	Early in the implementation; ongoing as necessary to support team attrition/growth	<ul style="list-style-type: none"> • Self-Paced eLearning 	<ul style="list-style-type: none"> • IdentityIQ Imp and Admin: Essentials • Familiarity with writing code, especially Java 	4 hours
IdentityIQ Implementation: Plugins	Provide technical details of the IdentityIQ plugin framework and prepare technical team to build plugins	<ul style="list-style-type: none"> • Technical implementers with a coding background 	As needed; typically, during the implementation phase	<ul style="list-style-type: none"> • Self-Paced eLearning 	<ul style="list-style-type: none"> • IdentityIQ Imp and Admin: Essentials 	7 hours
IdentityIQ Implementation: Accelerator Pack	Provide details for configuring many standard use cases using Accelerator Pack (Note this content is included in IdentityIQ Imp & Admin: Essentials v8.0)	<ul style="list-style-type: none"> • Implementation teams already trained in IdentityIQ 	Prior to implementing with Accelerator Pack	<ul style="list-style-type: none"> • Self-Paced eLearning 	<ul style="list-style-type: none"> • IdentityIQ Implementation: Essentials v7.2 or early 	4 Hours

File Access Manager Training

Course	Purpose	Audience	Timing	Formats	Prerequisite	Duration
File Access Manager Introduction	Provide a general product overview of and familiarization with File Access Manager	Technical and business users	Any time after product purchase	<ul style="list-style-type: none"> • Self-Paced eLearning 	<ul style="list-style-type: none"> • None 	1 hour
File Access Manager Implementation and Administration: Essentials	Provide product overview; teach implementation and administration details; includes set-up and administration of permissions analysis, activity monitoring, and more	Implementation team; File Access Manager administrators	<ul style="list-style-type: none"> • Implementors: Prior to implementation • Admins: Prior to project go-live; ongoing as necessary to support team attrition/growth 	<ul style="list-style-type: none"> • Instructor-led, remote 	<ul style="list-style-type: none"> • File Access Manager Introduction 	24 Hours